

## Welcomeletter to prepaid PayPerWash laundry

Dear laundromat user.

To use the laundry and the online facilities and features of the laundry you use, follow the instructions below. instruktioner.

1. If you do NOT have a computer, tablet, smartphone ore-mail address, please contact us during our telephone hours between 8-17 every weekday, on number **9714 5462** or by mail: **support@payperwash.com**
2. Otherwise go to our website from either your computer, tablet or smartphone, the website's address is: [www.payperwash.com](http://www.payperwash.com) on the front page you choose that you are "**Resident**"
3. You now see some different features, select here "**New User**"
4. Now select **your Housing Company** or Department and fill out the form.
5. Once you have received a reply from us, with your login, a maximum of 48 hours after your creation, please re-enter our website from either your computer, tablet or smartphone, the website address is: [www.payperwash.dk](http://www.payperwash.dk) on the front page you choose that you are a "**resident**"
6. Then select "**Book and Pay**"
7. Then choose **your laundry**, note: The laundry is divided by country, and then alphabetically
8. You will now be presented with a login screen, please log in with the following information:
  - **Name:** (The username you received in our mail)
  - **Code:** (The code you received in our mail)
9. After login, depending on which setup and appointments are at your laundry, you can use the following features, note, it is only if the feature is on the front page that you have access to the
  - **Panel:** Here you can choose which laundry you want to order in if you have several to choose from.
  - **Info:** Here you can see the same hordes as on the whiteboard down the laundry.
  - **My Page:** Here you can see your own orders (if your laundry has ordered) as well as any personal messages.
  - **Order:** Here you will find the order calendar, select the first day and time you want to order, then the machine, or group of machines you want to order.
  - **Status:** Here you can see if there are any available machines in the laundry right now, as well as the residual time of the machines that might be running right now.
  - **Balance:** Here you can make a deposit into your washing account with your debit card, select the amount, and complete the payment by our payment partner DIBS, you can also see your current balance, as well as the latest transactions you have made in the laundry.
  - **Settings:** Here you can register your email address if you wish, if you provide your email address, you can opt in to the following reminders that will be sent by email to you:

"**Starting passports**" Which despite the cryptic text, covers up that you get a reminder a while before your booked washing trip starts

"**Machine ready**" Sends you a message as soon as a machine is finished and you can pick up your clothes

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If you wish to use the Electrolux Smartphone App, follow the instructions.

### #1.

Then re-enter our website from either your computer, tablet or smartphone. The website address is: [www.payperwash.dk](http://www.payperwash.dk) on the front page you choose that you are a "Resident"

- Then select "Book and Pay"
- Then choose your laundry, note: The laundries are divided by country, and then alphabetically
- You will now be presented with a login screen, please log in with the following information:
  - **Name:** (The username you received in our mail)
  - **Code:** (The code you received in our mail)
- Now click "Clickhere to apply APP" at the bottom of the image. Now a QR Code appears on the screen.

### #2.

Go to the APP Store (IOS) or Google Play (Android)



Search *Electrolux Vision Mobile* - and download/install it



| VisionMOBILE

Start the app - and tap "ScanQR kod" now starts the phone's camera.

### #3.

Now scan the QR code with your phone's camera and wait for Appen to configure.

### #4.

You are now signed in to your own laundry and can use the App for the features available in your laundry.